

QUALITY POLICY STATEMENT

Management Commitment

Blue Quartz International Consulting Engineers and Project Managers are committed to consistently meeting and exceeding the requirements of our customers in a manner, which delivers shareholder value. To achieve this objective, a culture and management system of performance excellence and continuous improvement has been developed and is maintained. Our quality management system is based on the following foundations and principles:

- Client needs are thoroughly researched by means of a documented brief, which is translated into project specific deliverables.
- The executive management establishes direction and set market related goals and targets whilst providing our project leaders with the required resources, training and freedom to execute their project with responsibility and accountability.
- We involve our people at all levels in the organisation through teamwork at project level in sharing of knowledge and ideas.
- We encourage personal development innovation and creativity with on-going in-house and external education and training, internal and external design reviews and mentorship.
- We manage our Structural, Civil and Transportation Design, Engineering services and Project Management as processes with clearly defined objectives and results and focus our management on the key business processes that directly impacts on our ability to meet client and regulatory requirements.
- We integrate and align processes wherever practical into documented systems, which are evaluated and measured to promote continuous improvement.
- We develop and maintain partnerships with key stakeholders, including both private and public sector entities to the benefit of all parties.

Our formal Quality Management System is designed to comply with the requirements of ISO 9001:2000.